

Public Document Pack

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07 June 2019

Dear Member,

Health and Adult Social Care Select Committee - Wednesday, 12 June 2019

Please find enclosed the following document for consideration at the meeting of the Health and Adult Social Care Select Committee on Wednesday, 12 June 2019 which contains information that was unavailable when the agenda was published.

Agenda No	Item
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- | | |
|-----------|--|
| 9. | West Sussex Safeguarding Adults Board Annual Report 2018/19
(Pages 3 - 36) |
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This report has been updated with information on Deprivation of Liberty Safeguards that was not available at the time the agenda was published.

Yours sincerely

Tony Kershaw
Director of Law and Assurance

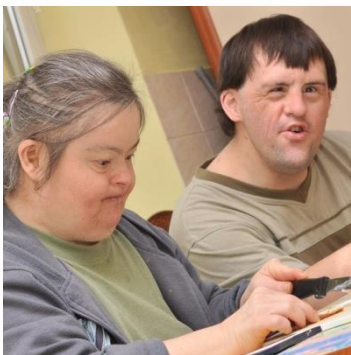
To all members of the Health and Adult Social Care Select Committee

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Annual Report

2018/19



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Safeguarding Adults Board Annual Report

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Foreword

Independent Chair, Annie Callanan

I am very pleased to introduce the Annual Report of the West Sussex Safeguarding Adults Board (WSSAB) 2018/19 covering my first full year as Independent Chair.

I appreciate and am thankful for the ongoing support of the whole partnership and specifically for all of the hard work that has supported the WSSAB during a busy and challenging year.

The Annual Report is produced as part of the WSSAB statutory duty under the Care Act 2014, and will be presented at the Health and Adult Social Care Board, Health and Wellbeing Board, Cabinet Board and the WSSAB.

In these times of increasing demand and reducing resource, attendance at the WSSAB and engagement in the subgroups, which are chaired by the statutory agencies and attended by relevant WSSAB members, is vital to our success as a partnership. I am pleased to report a high level of commitment which means that the WSSAB benefits from informed experience and expertise from busy senior operational managers.

This report reflects real progress in delivering our priorities for 2018/19, including the work to build and fully establish a stronger and more robust partnership in which all members are encouraged to provide high levels of support and constructive challenge as we continue to learn and improve.



Foreword

Independent Chair, Annie Callanan

Safeguarding Adult Reviews (SAR)

WSSAB has a legal duty under the Care Act 2014 to carry out a SAR in cases where there has been serious injury or a death of a vulnerable adult and there is concern about their care. Safeguarding practice can be improved by identifying what has hindered and what has helped practice in order to tackle barriers to good practice and protect adults from harm. WSSAB works with neighbouring partnerships across the South East and in the context of national guidance and learning to undertake the most effective review to learn from events and improve services. The WSSAB published two SARS during 2018/19 and completed two learning events. The published SARS are available on the WSSAB website, through the link below, or on request a copy from the Board .

In these times of increased demand on services across the WSSAB and other partnerships, in the context of decreasing resource, I would like to thank colleagues for their engagement and commitment in improving the Board and services as a result. I would also like to thank the WSSAB team who worked hard throughout a challenging year.



Annie Callanan
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About us

What is the Safeguarding Adults Board (SAB)?

Our Board was set up in 2011 and is led by the Independent Chair, Annie Callanan.

We have a core membership of statutory partners from West Sussex County Council (WSCC), the three NHS Clinical Commissioning Groups (CCGs) and Sussex Police. We also have a number of other partners.

The Board meets four times a year with most of our business delivered through our subgroups.

From 1 April 2015, the Board became a statutory body with specific duties and functions. These are set out in the [Care Act 2014](#).

How we work

The Board has the strategic lead for safeguarding adults in West Sussex with care and support needs who may be experiencing, or are at risk of, abuse or neglect. The Board does this by:

- making sure that local arrangements are in place and that the safeguarding work of all the partner agencies is effective;
- improving the way partner agencies and services work together to respond when abuse or neglect has occurred;
- aiming to prevent abuse and neglect from happening;
- making sure that people are always placed at the centre of any investigation where abuse or neglect has occurred;
- ensuring continuous improvement, development and learning which will improve our shared practice, and
- having a strategic plan to ensure we deliver on our objectives.

Our aims



Our vision

Our vision is for people in West Sussex to live in safety, free from abuse and the fear of abuse.

To realise our vision, we will continue to work with our partners and local communities to:



Prevent abuse and neglect from happening



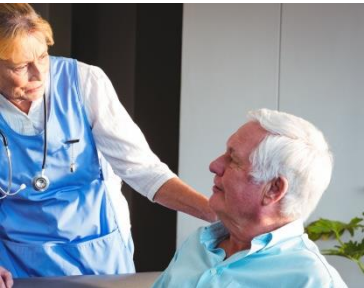
Identify, report and remove the risk of abuse and neglect



Place the person and their voice at the centre at all times

Improve community awareness

Share information and intelligence



Learn from safeguarding cases to improve practice

Reassure our communities

Our achievements

2018/19 has been a particularly busy year for the Board. We have put in place systems and processes to ensure that we meet our statutory duty to oversee safeguarding adults practice across West Sussex.

To make sure our Board works well, we have reviewed who needs to be at our meetings and what the focus of meetings are, including how they will make a positive change.

We have also, created a **new subgroup** to focus on preventing abuse and neglect in care homes and care agencies.

We have developed a **new safeguarding performance dashboard**, please see page 24.

We have worked with Brighton and Hove and East Sussex Safeguarding Adult Boards to produce [self-neglect policies and procedures](#) to accompany the [Pan Sussex Safeguarding Policies and Procedures](#) which will support professionals to navigate the process of self-neglect.

We have worked to **share learning** through the production of [professional learning briefings](#) based on the safeguarding adults reviews and learning reviews. This has included presenting to West Sussex County Council social workers on their best practice days. Key themes included managing information, engaging with family participation, escalating concerns, carers as active partners and transition and cultural competence.

We conducted **multi-agency audits** on safeguarding and substance misuse which found the following:

- a need for a clearer definition of “care and support needs” across agencies to ensure commonality & consistency of support and response to safeguarding concerns;
- that the multi-agency partnership as a whole has a good understanding of “cuckooing” as a category of abuse, and
- a need to ensure relevant communication between safeguarding teams and frontline workers (including Change, Grow, Live and homeless charities) to support early level conversations.

Our achievements

The Board has adopted the principles of the [National Competency Framework](#) and NHS [Adult Safeguarding: Roles and Competencies for Health Care Staff 2018 Intercollegiate Documents](#) to support the development of staff in their safeguarding adults learning.

During **safeguarding month** in November the SAB worked with partners to embark on a month of awareness raising and learning opportunities. There were 69 publicised safeguarding events with additional in-house courses and events.

Working in partnership with West Sussex Safeguarding Children Board and West Sussex County Council's Community Safety and Wellbeing we conducted a consultation around **modern slavery** in order to gain an understanding of the current level of the workforce's knowledge of referral processes, understanding and training. This consultation ran from 26th June 2018 to 17th August 2018 and received 210 responses which will be used to develop resources.



Our subgroups

Chairs' subgroup

The Chairs' Subgroup meets two weeks before Board meetings to check on the progress of subgroup work and ensure necessary sign-off of decisions. The group also plans what needs to be covered at our quarterly Board meetings.

Training subgroup

The training subgroup establishes systems for monitoring, reporting and evaluating adult safeguarding training across organisations.

The training subgroup developed the pan-Sussex Learning and Development strategy in partnership with East Sussex and Brighton and Hove training subgroups. The strategy involves the adoption of key competencies in safeguarding: the [National Competency Framework](#) and NHS [Adult Safeguarding: Roles and Competencies for Health Care Staff 2018 Intercollegiate Documents](#) and the [National Mental Capacity Act Competency Framework](#).

Quality and safeguarding information subgroup

A new subgroup was established following learning that identified the need for better communication between partners around the provider market.

This is a multi-agency group comprising health, social care, West Sussex County Council and Healthwatch representatives. Its purpose is to develop and maintain a single view of the quality and safety of the local care market. It will seek to improve the safety of services through early information sharing and intervention within appropriate systems, for example regulation, quality monitoring, safeguarding and other governance processes. It also plays a key role in prevention.

The group held its first meeting in February 2019 and will meet on a monthly basis.

Quality assurance and performance subgroup

The Quality Assurance and Performance subgroup has been focussing on the development of an information dashboard that can capture trends in key safeguarding areas to promote and inform the work-streams of the Board.

Our subgroups

Engagement subgroup

The purpose of the Engagement subgroup is to develop a strong service user and family and friend carer involvement base to work with us to improve adult safeguarding in West Sussex.

The SAB worked in partnership with the Safeguarding Children Board and West Sussex County Council's Community Safety and Wellbeing to implement a month-long campaign of awareness raising and learning opportunities in November 2018. There were 69 publicised safeguarding events with additional in-house courses. There was also a social media campaign which led to increased traffic on the Board website visits which has been sustained.

Safeguarding adult Review (SAR) subgroup

The Safeguarding Adults Review subgroup has responsibility for monitoring and commissioning [Safeguarding Adults Reviews](#) in line with Section 44 of the Care Act 2014.

When a referral is received that does not meet the threshold for a Safeguarding Adults Review, other ways of sharing and capturing learning may be used, such as learning reviews.



Board partners

How our Board partners are making a difference

Our Board partners have shared their three key achievements over the past year, and their future priorities.

West Sussex County Council

Key achievements

- Developed a quality pathway where quality concerns are raised, tracked, monitored and used to identify themes or training issues.
- Developed four safe indicators, including tracking the triage of safeguarding concerns and the Deprivation of Liberty Safeguards (DoLS). Performance has improved in both of these areas since the development of these safe indicators.
- Developed a tool to track safeguarding training for all staff in the Council. This ensures each staff member has undertaken the correct level of training required for their role.

Key priorities for 2019/20

- Embedding Making Safeguarding Personal within safeguarding practice and ensuring outcomes are improved for adults.
- Ensuring competent and skilled West Sussex County Council workforce in safeguarding.
- Ensuring the new provider concern framework is successfully implemented.

Clinical Commissioning Groups

Key achievements

- Undertaken assurance work with Trusts and NHS Foundation Trusts using the Sussex safeguarding standards.
- Organised and delivered a domestic abuse conference for primary care and health providers in West Sussex.
- Facilitated the NHS professionals forum.

Key priorities for 2019/20

- Roll out of the primary care safeguarding assurance tool across general practice in West Sussex.
- Implementation of safeguarding dashboard to provide further assurance for the services we commission.
- Working with primary care to provide information to, and actions from the multi-agency risk assessment conference meetings in West Sussex.

Board partners

How our Board partners are making a difference

Sussex Police

Priorities for 2019/20

- Engaging partners to work on shared tactical plans to tackle profiling known/suspected child sexual exploitation in West Sussex. This is done through the West Sussex Children Safeguarding Board's multi-agency children's missing and exploitation (MACE) tactical group.
- Improving Sussex Police's response to stalking.
- Improving Sussex Police's response in relation to vulnerable adults and our policing response.

- Developed closer working through the memorandum of understanding.

Local Safeguarding Children's Board (LSCB)

Key priorities for 2019/20

- Worked jointly with the Safeguarding Adults Board (SAB) on safeguarding month in November 2018.
- Identified learning across organisations for both Adults' and Children's through a specific case, coupled with the identification of work on transitions which the SAB/LSCB need to progress, and which the new West Sussex Safeguarding Children Partnership would want to support during 2019/20.



Board partners

How our Board partners are making a difference

Queen Victoria Hospital

Key achievements

- Developed support and advice for staff and patients, tools include staff safeguarding prompt cards and 'patient and family' information leaflets.
- Developed a staff learning and development strategy that includes delivery of hospital oriented adult safeguarding, the Mental Capacity Act and Prevent training for all staff.
- Developed safeguarding governance arrangements and data capture for recording purposes.

Key priorities for 2019/20

- Continue to strengthen safeguarding support, advice and guidance for staff, patients and their families.
- Promote a culture where staff are encouraged to raise concerns and to whistle blow without fear.
- Continue to streamline policies and training sessions whilst maintaining clear direction regarding legal requirements and maintaining staff knowledge, competence and skills.

National Probation Service

Key achievements

- Our risk assessments have demonstrated an increase in quality where safeguarding has featured more clearly in risk management plans.
- Practitioners have demonstrated an increased awareness of identification and then responses to exploitation of vulnerable adults, particularly in areas of financial exploitation and cuckooing.
- Development of a new group work programme meeting the specific needs of adults with learning difficulties.

Key priorities for 2019/20

- Greater exploration of joint working opportunities with existing partner agencies and potential new partners in the voluntary sector, with a particular emphasis on reducing homeless/rough sleeping.
- Raise the profile of MAPPA (Multi-Agency Public Protection Arrangements) with agencies and wider community in the role these arrangements play in protecting vulnerable adults in the community.
- To continue to improve our assessments and consequent interventions with perpetrators of offences or behaviours associated with exploitation.

Board partners

How our Board partners are making a difference

Independent Lives

Key achievements

- Applied for and won money from Skills for Care to increase training for personal care assistants in East and West Sussex including first aid and safeguarding.
- Have increased staff awareness through internal and external training and conferences.
- Have reviewed and updated internal safeguarding policies and procedures.

Key priorities for 2019/20

- Continue to raise awareness of safeguarding with personal care assistants, offering further funded training places and workbooks.
- Raise awareness with direct payment employers on how to keep safe and how to raise a concern.
- Review and update our internal training provision.

Western Sussex Hospital Foundation Trust

- Held the second multi-agency safeguarding conference in May 2018. This included sessions on the role of the coroner, the Court of Protection and the role of the Independent Mental Capacity Advocate (IMCA), as well as sessions on self-neglect and modern slavery. The conference was attended by around 150 health professionals from across the local health economy.
- Hosted a number of events during safeguarding month in November. These included information and updates on safeguarding issues and a, "theme of the week".
- The work undertaken by the safeguarding adults team has continued to raise awareness of safeguarding issues and there has been an increase in the number of safeguarding concerns raised, as well as an increase in the number of Deprivation of Liberty Safeguards requests.

Board partners

How our Board partners are making a difference

Fire and Rescue Service

Key achievements

- The safeguarding adults awareness eLearning course is a required competency for all Fire and Rescue Service staff every three years.
- A bespoke course has been finalised for the service on dementia awareness course, and includes scenarios related to operational incidents and duties.
- Many teams throughout the service contributed to the Safeguarding Adults Board, 'What safeguarding means to me' campaign during safeguarding month.

Priorities for 2019/20

- A new database system which will be embedding, updating and improving the quality of safeguarding data that the fire service holds – this is predominantly supporting the Safe and Well visits to the most vulnerable members of West Sussex.
- The safeguarding adults training e-learning package on learning pool for safeguarding adults is now compulsory with a refresher every three years. This year nearly 600 staff will complete this training.
- Updating and improving training for the Safe and Well visits to include safeguarding for new recruits.

Aspire Sussex

Key achievements

- 100% of staff have completed safeguarding training (including front of house staff, caretaking staff, managers and trustees, all administrators and tutors and volunteers).
- Refreshed safeguarding posters.
- Continuing refreshers workshops to ensure awareness and knowledge is up-to-date.

Priorities for 2019/20

- Ensuring that safeguarding continues to have a high profile across all the provision and all students know about the incident flowchart and who to go to if they require support or advice.
- Updating student induction to include on Prevent duty.
- Continue doing spot visits and ensure most students know who the safeguarding compliance manager is.

Board partners

How our Board partners are making a difference

Arun District Council

Key achievements

- Creation of a partnership intelligence form for Arun District Council staff to complete to report concerns of criminal activity to the local Police hub e.g. drug related harm, modern slavery, human trafficking and terrorism.
- Established a regular partnership meeting to identify addresses at risk of cuckooing and the victimisation of tenants from organised crime in relation to county lines drug supply.
- Established links with Adult Social Care (Bognor Team) to raise concerns and help identify vulnerable adults and action plan to reduce known risks.

Key priorities for 2019/20

- To reinvigorate the programme of training for designated safeguarding officers and frontline staff, to ensure that all feel equipped to respond the challenges of safeguarding.
- To ensure that the voice of adults is heard to ensure a personalised approach to safeguarding.
- To provide assertive outreach support and advice to rough sleepers using established partnerships to assist adults in to hostel or residential accommodation.

Sussex Partnership NHS Foundation Trust

Key achievements

- Re-organised partnership working so there is greater support and focus on safeguarding resulting in a significant improvement in performance.
- Developed face-to-face Level 3 training programme for band 6 and 7 clinical staff – in line with requirements outlined in the intercollegiate documents for health care staff.
- Undertaken awareness raising with staff, leading to increased reporting and improved data.

Key priorities for 2019/20

- Improve the data we record and are able to use relating to safeguarding.
- Improve governance processes which include evidence of clear reporting lines, roles and robust scrutiny of Safeguarding Adult Reviews, Domestic Homicide Reviews, Serious Case Reviews and learning.
- Trust wide adoption and implementation of the revised training strategy to enable staff to learn through experience and broaden their knowledge and skills.

Board partners

How our Board partners are making a difference

West Sussex Partners in Care

Key achievements

- Attended the managers' forum in January 2019 and shared guidance on raising concerns about abuse and neglect, which was later cascaded to all care providers.
- Ensured that learning and good practise from Safeguarding Adult Reviews were shared with care providers.
- Worked closely with the safeguarding team and represented the independent sector on the Safeguarding Adults Board in order to raise concerns, issues and challenges facing the sector.
- Continue to ensure that the independent care sector is represented on the Safeguarding Adults Board and the training subgroup and that its concerns are listened to.

Priorities for 2019/20

- Work with the principal manager of safeguarding on guidance on raising concerns about falls and any other issues pertinent to the sector.
- Ensure that the independent sector understands its responsibilities and when to report a concern and address areas of conflict that may arise with specific regard to Care Quality Commission.

Our data

WEST SUSSEX STATISTICS¹

In **2019** it is estimated that **864,653** people live in West Sussex.
This is predicted to increase to **997,684** by **2039**

It is estimated that **201,547** people will be over **65** in **2019**

In West Sussex **84,393** people provide unpaid care.
This is about **1 in 10** people in West Sussex²



Almost **20 per cent** of the above unpaid family and friend carers³
provide **over 50 hours** a week of care⁴

It is estimated that **3,160** people have a **moderate or severe** learning disability in West Sussex

1,990 people with a learning disability are provided with a social care

9058 people live in medical (e.g. hospitals) or care establishments in West Sussex.

4494 people live in residential and nursing care home settings.

122 supported living accommodation based services for people with learning disabilities.

9 extra care housing services.

100+ day care organisations and groups providing day activities for older people.

105 specialist services for people with physical and/or learning disabilities.

¹ The statistics for this chapter are taken from a variety of sources, including: West Sussex Life 2017-19; NICHE (Police database); West Sussex Fire and Rescue; Performance and Insight Teams from both Sussex Police and West Sussex County Council; Hospital Episode Statistics (HES), Health and Social Care Information Centre (HSCIC) and Skills for Care.

² West Sussex Life 2017-19.

³ An unpaid family or friend carer is a person who gives any help or support to their friend or family member who are, for example, living with a person with a life-limiting condition, a disability, a terminal condition or issues related to old age. Family and friend carers are critical to people in their care.

⁴ West Sussex Life 2017-19.

⁵ West Sussex Life 2017-19.

Our data

Safeguarding concerns

West Sussex County Council is the lead agency on safeguarding and has a duty to record all safeguarding information on behalf of the West Sussex Safeguarding Adults Board. Concerns from agencies are usually raised using the online form and are screened by West Sussex Adult's CarePoint.

This part of the data has been taken from the draft West Sussex Safeguarding Adults Collection 2019.

*The figures provided within this report relate to the first submission sent to NHS Digital and maybe subject to change post further analysis.

Safeguarding concerns

Of **10,591** concerns, there were **3430** where a fuller investigation (i.e. a Section 42 safeguarding enquiry) was required and **93** other safeguarding enquiries to be carried out.

By the end of the year **3,240** enquiries were concluded.

The **10,591** safeguarding concerns raised were about **7,388** adults. This means that some adults had multiple safeguarding concerns.

The **10,591** concerns is an increase from last year and suggests an improving awareness of safeguarding from websites, publications and media.

Safeguarding Concerns and safeguarding enquiries 2018/19

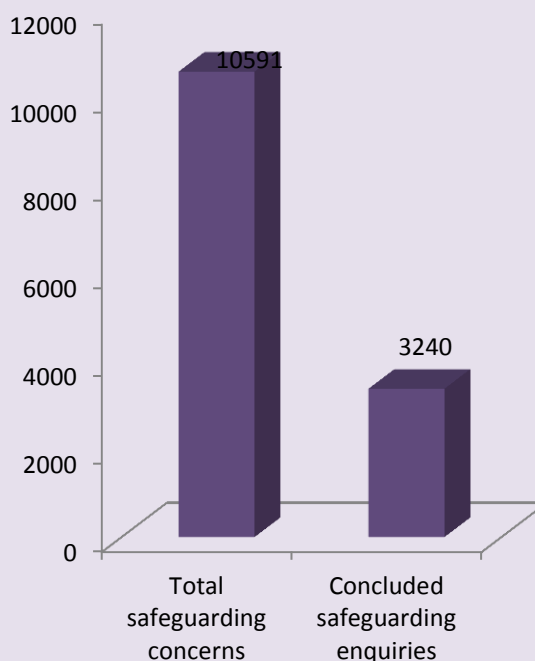


Figure 1: Safeguarding concerns versus safeguarding enquiries

Our data

Types of abuse and needs

Type of alleged abuse

Of the concluded Section 42 enquiries, there were **1519** neglect and acts of omission enquiries and **829** physical abuse enquiries. Together, these two categories represent **72%** of all concluded safeguarding enquiries and therefore, account for the majority of abuse enquiries. Neglect and acts of omission along with physical abuse have been the most common forms of abuse over the past three years.

*Please note that due to the high proportion of safeguarding concerns being recorded as neglect, further breakdown information has been requested and this will be presented to the Safeguarding Adult Board Quality Assurance Subgroup for further analysis.

Type of abuse	2018/19
Physical abuse	829
Sexual abuse	148
Psychological abuse	161
Financial or material abuse	297
Discriminatory abuse	8
Organisational abuse	108
Neglect and acts of omission	1519
Domestic abuse	51
Sexual exploitation	1
Modern slavery	3
Self-neglect	134
TOTAL*	3259

Figure 2: Nature of alleged abuse for safeguarding enquiries

Primary support needs

Physical support is, by far, the most likely primary support need for a person undergoing a Section 42 safeguarding enquiry.

Primary Support Need	2018/19
Physical support	1103
Sensory support	75
Support with memory cognition	433
Learning disability support	318
Mental health support	248
Social support	180
No support reason	342
Not known	0
TOTAL	2699

Figure 3: Individuals involved in Section 42 Safeguarding Enquiries by primary support reason

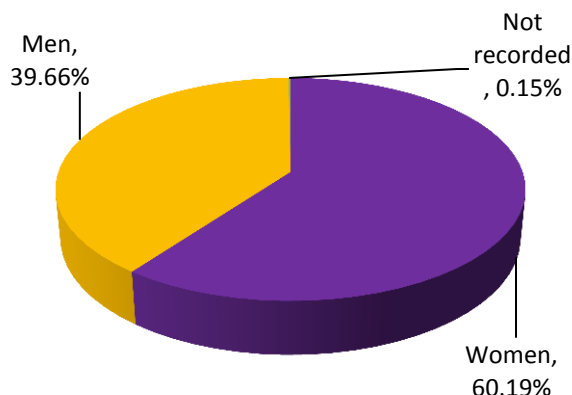
Our data

Demographics

Gender

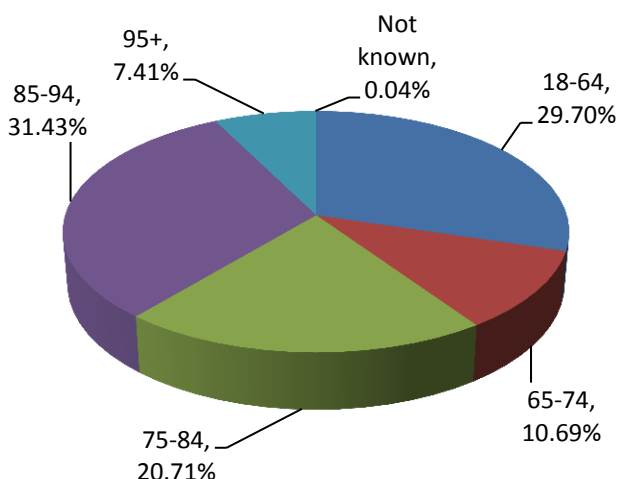
Section 42 enquiries evidenced **60.19%** were women and **39.66%** were men.

Non-recording of gender has reduced to **0.15%** and improvement of 0.06% The aim will be for this to be 0% next year.



Age

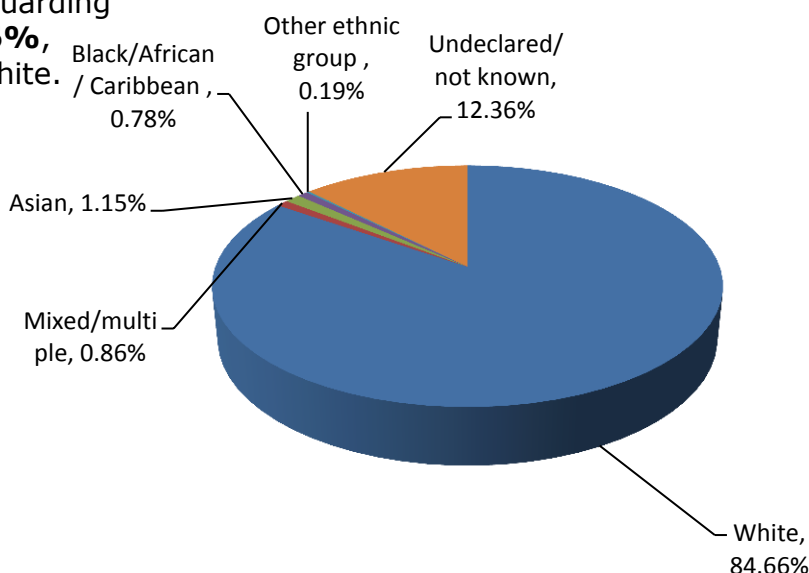
As with last year, the vast majority of adults having a Section 42 enquiry are older adults, that is, adults over 65 years old. This group accounts for a total of **62.83%** of all enquiries. Of this group and also, all groups, adults between 85-94 years old had the most enquiries, that is **38.84%**.



Ethnicity

The vast majority of safeguarding enquiries related to **84.66%**, adults who identified as white.

Only **2.98%** of safeguarding enquiries were carried out with adults who identified as black/African/Caribbean, Asian, minority ethnic or mixed heritage.



Our data

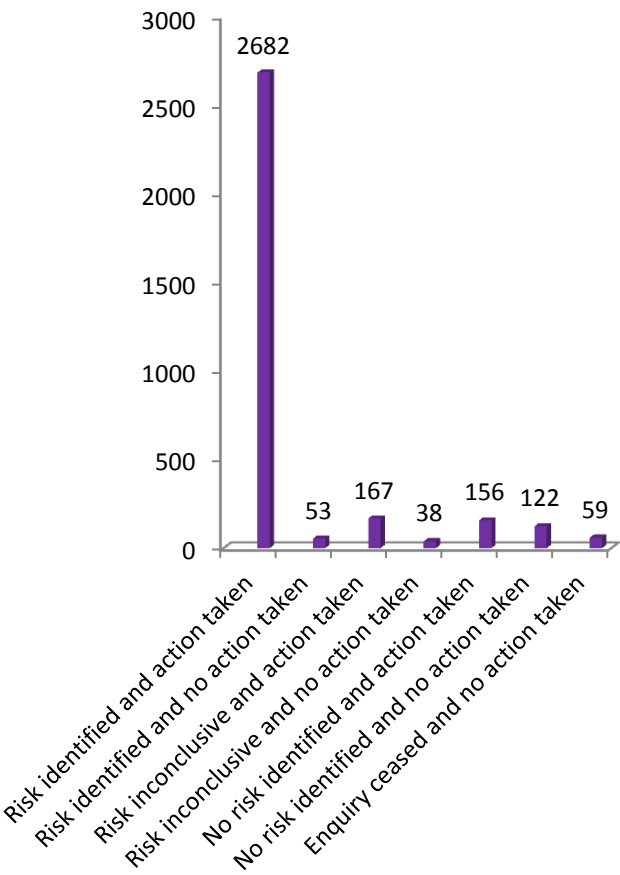
Outcomes

Assessment outcomes of concluded Section 42 enquiries

As part of a Section 42 enquiry, an assessment of the risk to the adult is made and whether any action is needed. Where a risk is identified, the outcome is recorded at the conclusion of the enquiry.

In the majority of concluded Section 42 enquiries, **2682 outcomes**, risks were identified and action taken.

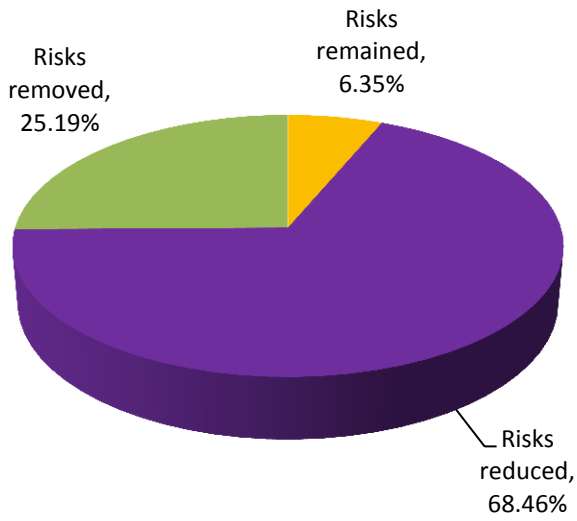
The reason for actions not being taken when risk has been identified (53 cases) are due to the risk ceasing or adults not wanting any action taken.



Risk outcomes where a risk has been identified

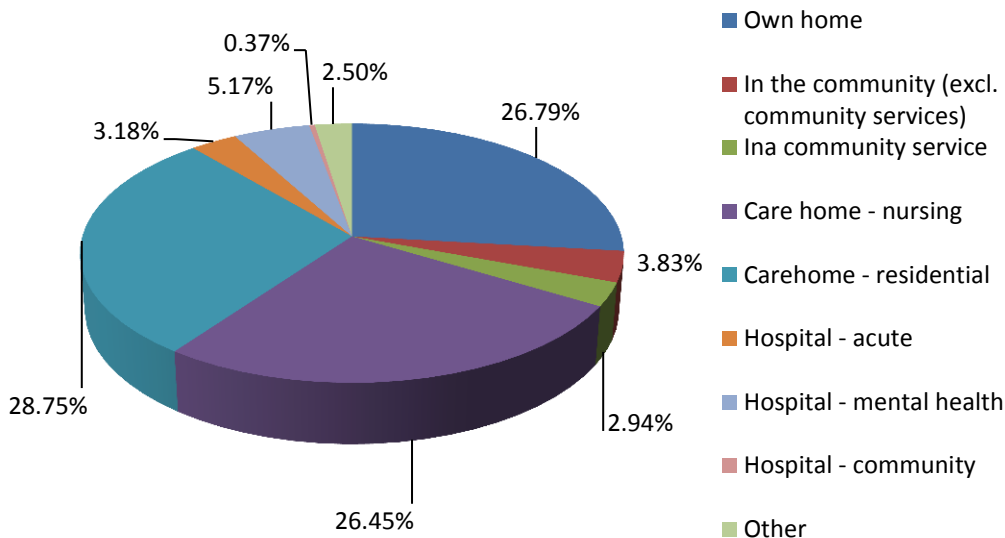
Where a risk was identified in Section 42 enquiries, a total of **93.65%** had either risk reduced or risk removed completely.

Where 'risk remains' this could be due to a person who has capacity choosing not to take advice/use support offered, or after being given an explanation and options has chosen to make an 'unwise decision'.



Our data

Location



Over half of adults, that is **55.2%**, for which Section 42 enquiries were completed, lived in **nursing and residential care homes**.

The next most prevalent area of where adults lived when experiencing risk, was at their **own home** which accounts for **26.79%**.

Our data

Deprivation of Liberty Safeguards (DoLS)

The Deprivation of Liberty Safeguards (DoLS) is an amendment to the Mental Capacity Act 2005. This allows restraint and restrictions for those who lack capacity to make decisions about their care and treatment, if they are in a person’s best interests. To deprive a person of their liberty, care homes and hospitals must apply for standard authorisations from a local authority.

In this reporting year of 2018-19 there were a total of **3785** applications, an increase of **1%** from the previous reporting year.

The total level of DoLS activity in the reporting year was **7680**.

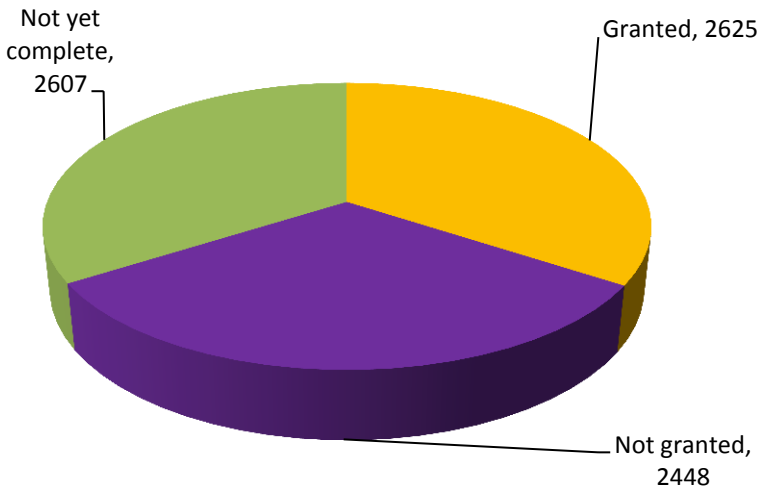
DoLS activity

The total level of DoLS activity in the reporting year was **7680**.

‘Activity’ includes applications not yet fully processed by the local authority from previous years, applications received from the current year (regardless of the status of the application at the end of the period), applications completed during the year (regardless of when the applications were received) and all incomplete applications in the 2018-19 reporting period.

Out of the total **7680** DoLS activity of 2018-19, **2625** were granted, **2448** were not granted (this includes applications that were withdrawn) and there were **2607** that were not completed.

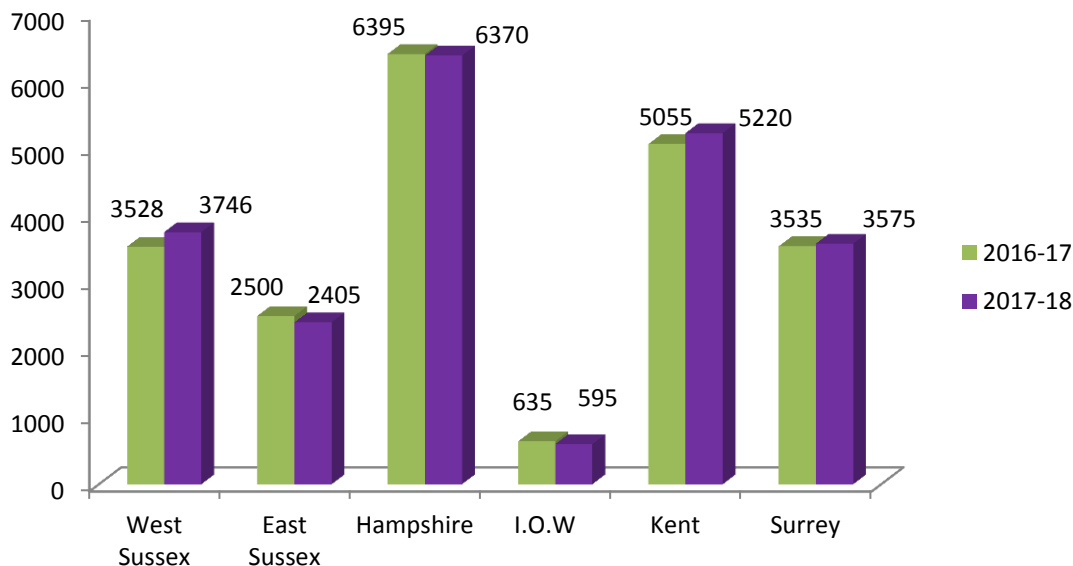
DoLS activity



Our data

Deprivation of Liberty Safeguards (DoLS)

DoLS applications for 2016-17 and 2017-18 comparative to neighbouring authorities



DoLS Applications

In 2018-19 West Sussex received **3785** DoLS applications.

West Sussex continues to report fewer DoLS applications nationally and is broadly comparable to Surrey in its referrals.

Gender

Of the **2625** DoLS granted in 2018-19, **60 per cent** were for females.

Ethnicity

Of the **2625** DoLS granted in 2018-19, **88 per cent** identified with being white. Those who identified as Asian, Black, mixed heritage and other ethnic origin represent **1.5 per cent** of the DoLS granted. Of the DoLS granted, **10 per cent** of individual's ethnicity were either 'not stated', 'undeclared' or 'not known'.

Ethnicity	
Asian/British Asian	15
Black/Black British	10
Mixed/multiple ethnic group	10
Not stated	257
Undeclared/not known	14
White	2314

Learning

What did we learn?

The Safeguarding Adults Board is responsible for ensuring that all agencies working with adults in West Sussex continue to learn and develop the best safeguarding practice. We do this by reflecting on practice through audits and best practice events and conferences with staff.

This year the SAB held a number of safeguarding best practice days in partnership with learning and development colleagues. These considered the introduction of a learning strategy for safeguarding in line with standard 10 of the care certificate which is aimed to support care homes and other services.

Safeguarding performance dashboard

The SAB also identified the need to have oversight of all safeguarding activity in West Sussex. Data and information around the number of concerns raised were examined; how concerns are managed and included within a Safeguarding Adults Board Safeguarding performance dashboard.

Data from the dashboard has been reported to the Board on a regular basis and partners have already recognised the benefit in having a dashboard where trends and patterns have been able to identify how the Board could focus their activity to support better safeguarding practice.

Our learning

- We have a higher than average level of repeat concerns raised to those raised nationally – this is where more than one safeguarding enquiry happens to the same person in the space of a year. In 2019/20 we want to look at this to ensure that safeguarding plans are robust and effective. We will do this by undertaking a multi-agency audit.
- To share learning and work collaboratively with our partnering Boards in East Sussex and Brighton and Hove and also with the West Sussex Children Board. We are working on joint policies, challenge events and shared learning events.
- Evidencing Making Safeguarding Personal is not always being captured and recorded in a way that is meaningful for the person or the organisation. The Safeguarding Adults Board will look at national assessment tools and systems and see how we can apply within West Sussex.

Learning

Our priorities for 2019/20

As a Board we will continue to work together to deliver our vision to keep people in West Sussex safe from abuse and neglect.

In 2019/20 we will be placing a focus on:

- Embedding safeguarding practices and processes that are person-led and underpinned by the principles of **Making Safeguarding Personal**;
- Building the resilience of those who may be at risk of abuse and neglect, including adolescents who are **transitioning** to adulthood and
- Working with partners to assist **prevention** and promote the **wellbeing** of those who are **homeless** and experience abuse.

We have also published a strategic plan, outlining our vision for the Board and the outcomes we want for the people of West Sussex. This strategic plan includes key actions and target timescales, under the following work streams:

- accountability and leadership;
- policies and procedures;
- quality, audit and learning;
- prevention, engagement and Making Safeguarding Personal and
- training and workforce development.



Learning

Safeguarding Adults Review (SAR)

A SAR is a legal duty under the Care Act 2014. The purpose of the review is to learn from cases to prevent similar incidents occurring. The aim is not to apportion blame on an organisation or individuals for any failings that may be discovered.

During 2018/19, we worked closely with neighbouring Boards to ensure that we applied the threshold for SARs consistently. This has prompted a full review of the Safeguarding Adults Review protocol which will be implemented later this year.

The SAR subgroup received **nine** referrals in 2018/19. None of these were identified as meeting the threshold for a full Safeguarding Adults Review and indicates a need for the process and training for referrals to be updated as part of the protocol review.

Two SARs were published in April 2018, the full reports for which can be accessed on the SAB website:

<http://www.westsussexsab.org.uk/publications/safeguarding-adult-reviews-2/>

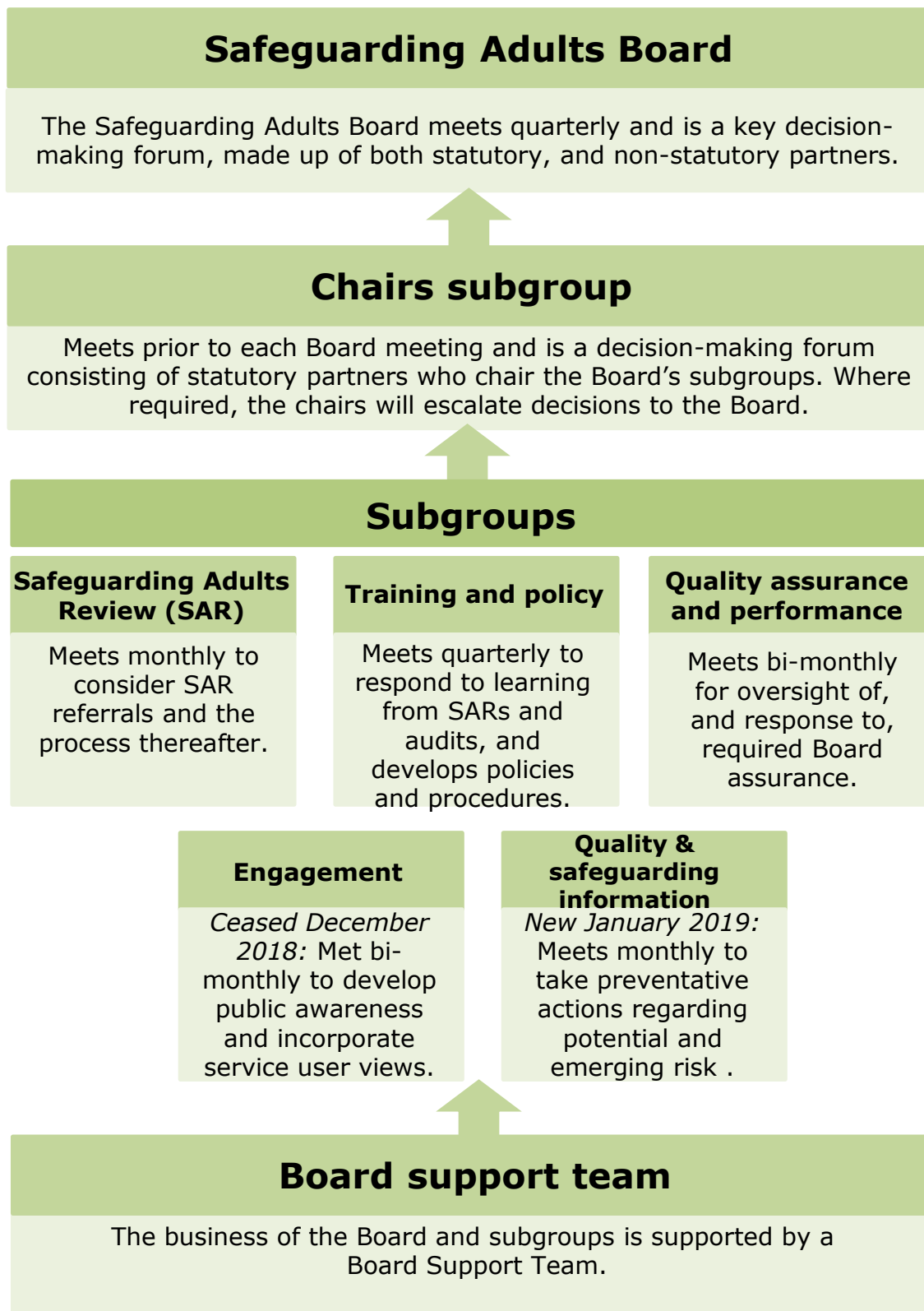
Learning Reviews

In addition to the SARs published this year, the Board has also undertaken two learning reviews. Our published Reviews are available on our website [here](#).

We also held two learning events to reflect on learning from Safeguarding Adult Reviews nationally. Examples of areas of focus included the monitoring of fire safety visits on our data dashboard and information required by our community about the use of emollient creams.

Board structure

The structure of the Safeguarding Adults Board



Board governance

Our links to other Boards

The West Sussex Safeguarding Adults Board reports to the Health and Wellbeing Board which is a Board consisting of key decision-makers from the health and care sector.

The aim of the Health and Wellbeing Board is to give a voice to communities and involve them in decisions made about local health and social care issues.

Our Annual Reports are submitted to this Board for scrutiny, and also to:

- the West Sussex County Council Cabinet and
- the Health and Adult Social Care Select Committee.

In addition, our Board maintains links with the following:

- West Sussex Local Safeguarding Children Board;
- National Network for Chairs of Safeguarding Adults Boards;
- Pan Sussex Safeguarding Adults Boards
- Pan Sussex Modern Slavery Network and
- Pan Sussex Honour-Based Abuse Network.



Board membership

The Board consists of the following membership:

Statutory partners

- West Sussex County Council (WSCC)
- Clinical Commissioning Groups (CCGs); Horsham and Mid Sussex CCG, Crawley CCG and Coastal West Sussex CCG
- Sussex Police

Members

- WSCC Public Health
- Local Safeguarding Children's Board
- Western Sussex Hospitals Foundation Trust
- West Sussex Fire and Rescue Service
- Care Quality Commission
- NHS England
- WSCC Community Safety and Wellbeing
- South East Coast Ambulance Service
- Probation Services
- Sussex Partnership Foundation Trust
- Brighton and Sussex University Hospitals
- WSCC Lifelong Services
- Sussex Community NHS Foundation Trust
- Healthwatch West Sussex
- District and Borough Councils
- Ford Prison
- Surrey and Sussex Healthcare
- Queen Victoria Hospital
- West Sussex Partners in Care
- Representatives from the community and voluntary sector



Contact points

Reporting concerns about harm, abuse or neglect

If you are concerned that you, or someone you know is being harmed, neglected or exploited, you can report these concerns.



If you think the danger is immediate, phone the emergency services on 999

- Phone West Sussex County Council's Adults' CarePoint on 01243 642121
- NGT Text Relay for people with hearing loss (available as a download able App for tablets and smartphones)
018001 01243 642121
- Complete an online adult safeguarding alert form [here](http://www.westsussex.gov.uk/social-care-and-health/social-care-support/adults/safeguarding-adults-raise-your-concerns/):
www.westsussex.gov.uk/social-care-and-health/social-care-support/adults/safeguarding-adults-raise-your-concerns/
- Write to Adults' CarePoint at Adults' CarePoint, Second Floor, The Grange, County Hall, Chichester, PO19 1RG
- Phone Sussex Police on 101



If you would like to access WSCC's safeguarding training programme, or would like more information on safeguarding training in general, please visit:
www.westsussexcpd.co.uk

Electronic copies of our Annual Report are available at
www.westsussexsab.org.uk

If you would like to find out more about this report, or the work of the Safeguarding Adults Board, please e-mail:
safeguardingadultsboard@westsussex.gov.uk

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